

CTI IDD1666 Service Registration Form

Only applicable to residential customers who newly registered with CTI IDD1666 Service and chose the CTI "Smart Rate Plan".

The registration period of this promotional offer will be valid until 31 December 2011.



I would like to register with CTI IDD1666 Service, and chose the CTI "Smart Rate Plan".

HAO046

Personal Data Please fill with block letters

Applicant Information

Surname _____ Given Name _____ Date of Birth : _____ DD _____ MM _____ YYYY Sex : M / F
 Home Tel No. : _____ HKID Card No. : _____ () Occupation : _____

Residential Address :
 Room _____ Floor _____ Block _____ Building _____
 Estate _____
 Street No _____ Street _____ District _____

Mailing Address : (if different from above) _____ (Overseas address)

Daytime Contact Tel No. / Mobile No.: _____ (Must be completed)

I would like to register the following Home Tel. / Mobile number(s) / fax number(s) for IDD1666 Service.

I understand and agree that I shall be responsible for the charges of all CTI calls made from the telephone / mobile/ fax number(s) hereby registered with CTI. Please note that the IDD1666 Service will be activated automatically within 2 working days upon this registration form is received and approved by CTI.

I would like to apply 888 International Calling Card. Yes No

New Join Offer: 60 minutes Free for calling to 26 hot destinations

Period		Offer		
		IDD 1666 "Smart Rate Plan"		
Countries/ destinations		First 2 months from offer activation date (24-hr a day)		
		1 st - 30 th	31 st - 40 th	41 st - 60 th
Calling to mobile and landline	China, US, Canada	FREE	\$0.01	\$0.24
Calling to landline	UK, Australia, New Zealand, Japan, South Korea, Taiwan, Singapore, Malaysia, Indonesia, Macau, Thailand, Belgium, Denmark, Netherlands, France, Germany, Finland, Italy, Switzerland, Sweden, Spain, Norway, Ireland			

*The special rates and free minutes offer are neither applicable for calls made to mobile phone numbers in UK and Australia nor calls made to UK which telephone numbers are prefixed with "4456", "447", "448" and "449" and Japan with prefixed "8150".

Terms and Conditions (HAO/HRO046):

First 30 minutes per month is free for calling to the specific countries stated overleaf and is valid for the first and second month from offer activation date. The free calling time will be forfeited after the validity period. 2. All free minutes are non-transferable and non-redeemable for cash. 3. After using up the special rate minutes, all IDD1666 calls will be charged at the standard rate of "Smart Rate Plan". 4. This special rate and free minutes is only applicable to customers who are successfully registered as a new residential customer of CTI long distance calling service and calling from Hong Kong to the specified countries/destinations with IDD1666 "Smart Rate Plan" during the Offer period stated in the registration form. It is not applicable to existing CTI customer and/ or their friends and relatives in the same household. 5. The Offer is not applicable to making calls to inmarsat, iridium and thuraya call numbers and does not include local mobile call charges. All calling time will be calculated according to the CTI's call records and is calculated on a per-minute basis. 6. The Offer cannot be used in conjunction with any other offers. 7. All outbound calls/faxes made through IDD1666 services by customers shall be charged under the "Smart Rate Plan". Customers shall be bound by the terms and conditions of both CTI long distance calling services and CTI "Smart Rate Plan" as may be amended from time to time. 8. The Offer shall be forfeited and all rights and benefits of customers incidental to the registration with CTI "Smart Rate Plan" shall cease immediately upon termination of registration with the Plan under any circumstances. 9. City Telecom (HK) Limited reserves the rights to change/ terminate the Offers and/ or the Terms and Conditions of the Offer/ Plan at any time without prior notice. 10. All matters and disputes related to the Offer/ the "Smart Rate Plan" will be subject to the final decision of City Telecom (HK) Limited.

Type of Statement

I hereby select the below method(s) for receiving the CTI statement (Can choose more than 1 option):

- By Mail (HK\$10 will be charged for each printed statement as Administrative charge.** Please be reminded that CTI will send the printed statement to your corresponding address that you registered. To amend, please update the information by "Customer information amendment form".)
- By Email** (E-statement can be sent to ONE email address only)
Please Specify email address: _____

Credit Reference & Payment Method

I hereby select the below payment method for settling the service fee monthly:

- Cash/ Cheque / PPS** (In the event of the bill being outstanding for over 30 days, please charge the below credit card account (if so provided) to settle the relevant amount due)
- Auto-pay** (In the event of the bill being outstanding for over 30 days, please charge the above credit card account (if so provided) to settle the relevant amount due) NOTE: Customer who selects payment by means of Autopay shall be required to settle all amount due by other means before his application has been approved by the bank. Autopay application forms are available through "CTI" Service Hotline 2926 1234.)
- Credit Card** (I hereby authorize City Telecom (HK) Ltd. ("CTI") to debit all amount due for services registered by the customer, including but not limited to Internet access service / IDD service / all telecommunications services / all related value added services incidental to the aforesaid services, under the above CTI account from the below credit card account. If customer fails to settle the monthly service fees via his designated registered credit card account for whatever reasons, CTI will charge customer HK\$20 per month as administration fee.)

Credit Card Type : **VISA** **MasterCard** **Diners**

Credit Card No: _____

Credit Card Expire Date: _____ **Month** _____ **Year** (Validity period should be more than one month)

Credit Card Holder Name: _____

(Should be the same as the applicant's name)

Cardholder's Signature	Date:
X (Same as Credit Card Signature)	

Declaration

1. Except for the service as registered in this form, I agree and authorize City Telecom (HK) Ltd (hereafter "CTI") to include all amount due for services registered by me, including but not limited to Internet access service / IDD service / all telecommunications services / all related value added services incidental to the aforesaid services, under my personal account ("Personal Account") registered with CTI and use the above selected method to settle all service charges under my Personal Account. 2. I agree and authorize CTI to update the above card information from time to time as CTI may deem appropriate so as to settle the amount due under my Personal Account. 3. I also agree and authorize CTI to continue to keep the credit card ("the said Credit Card") and/or the autopay account ("the said Autopay Account") information, if applicable, currently used to settle the service charges of my Personal Account for credit reference. 4. In the event of the bill under the above CTI account being outstanding for over 30 days or the new credit card information provided by me in this form fails to settle the service charges under my Personal Account for whatever reasons, CTI is authorized to use the said Credit Card and/or the said Autopay Account information, if applicable, to settle the services charges under my Personal Account until further written notice. (Notice: If customer intends to cease the authorization for CTI to use the said Credit Card and/or the said Autopay Account information, please contact our Service Hotline 2926 1234 to obtain the authorization cessation form.) 5. I acknowledge that I have not provided any credit card copy to CTI for verifying the credit card information provided by me above herein and the credit card information is used by CTI on such basis. I understand that it is a criminal offence for me to appropriate the credit card information of third party and I shall be responsible for all liabilities in respect thereof. I confirm that the above information is true and complete. 6. I hereby authorize CTI to use any of my information for the purpose of processing this application and for provision of CTI services and other services to be included from time to time. 7. I acknowledge and agree that CTI is authorized to transfer or disclose my personal data to the Telecommunications Authority or other authorized institutions / organizations where such transfer/disclosure is required by law for the discharge of any obligations under the provisions in the Telecommunications Ordinance (Cap.106) or other applicable rules and regulations. 8. I acknowledge and agree that CTI will contact me by phone or other ways to verify the above personal information. 9. I acknowledge and agree that the obligations of CTI under upon acceptance of my registration may be performed by CTI or any subsidiary or affiliated company. 10. CTI shall further have the rights to sub-contract any of its obligation to a third party. 11. CTI shall be entitled to assign or transfer its Interest in this agreement to any of its subsidiaries or affiliated companies. 12. I also agree to abide by and agree to the Terms and Conditions for using the CTI Calling Service and amendments thereafter stipulated by CTI from time to time upon acceptance of my registration hereunder.

Personal Data Declaration

1. I hereby confirm that my personal data provided herein is true and correct and shall keep CTI updated of any change thereof. I understand that the collection and use of my personal data by CTI shall be in accordance with the Personal Data (Privacy) Ordinance, Cap.486 and CTI Privacy Policy Statement. 2. I understand that the personal data provided herein is necessary for the provision of the above CTI service(s) and agree that the same may be used by CTI, its associated companies, agents, or other third party service providers for the purpose of marketing the goods and/or services provided by them and other purposes as permitted by applicable laws. I understand that if I wish my personal data not to be used for direct marketing purpose or I wish not to receive any direct marketing information, I may make such request by writing to "CTI" to the following address by post (P.O. Box No. 73623 Kowloon Central Post Office). 3. I understand the use and provision of the above CTI service(s) shall be subject to the terms and conditions contained in this form and CTI General Terms and Conditions. By subscribing the above CTI service(s), I acknowledge and agree to observe and be bound by all those terms and conditions.

Customer's Signature
X _____
MUST be identical to the one on your credit card

Date
____ / ____ / ____
DD MM YY

Service Hotline: 3560 0888
Fax Hotline: 2199 8234

Please send this registration form to Customer Service Center, Rm1016-1018, Park-In Commercial Center, 56 Dundas street, Mong Kok, Kowloon

Terms and Conditions Governing the Use of International Calling Services provided by CTI

It is hereby agreed between the Customer and CTI for International Calling Services as follows:

1. Definition

1.1 Unless the context otherwise provided, the following words and expressions shall have the following meanings:-

"Agreement" means the terms and conditions herein and the Special Terms and Conditions as may be amended by CTI from time to time;

"Business Day" means any calendar day on which banks in Hong Kong are generally opened to the public for business (excluding Saturdays);

"Calling Card" means 888 International Calling Card;

"Charges" means any applicable charges charged by CTI for the provision of Services from time to time including without limitation handling charges, late charges and such other fees and charges payable by Customer to third parties through using the Service as may be charged from time to time;

"CTI" means City Telecom (H.K.) Limited, its successors and assigns;

"Customer" means any person including any individual, corporation or unincorporated body who apply for or use any of the Services or to whom CTI has agreed to provide Services ;

"Group" means CTI and/or its subsidiaries and associated companies and any other company which is for the time being a holding company (ultimate or intermediary) of CTI and/or any subsidiary of such holding company from time to time;

"Hong Kong" means The Hong Kong Special Administrative Region of the People's Republic of China;

"Services" means any international calling services or any such other services as may be applied by the Customer and/or provided by CTI or any other third party service provider through CTI from time to time;

"Special Terms and Conditions" means specific terms and conditions (if any) as applicable to the relevant Services from time to time.

1.2 Reference to one gender shall include the other and the neuter and reference to singular shall include the plural and vice versa.

1.3 Headings are inserted for convenience only and shall not affect the interpretation of this Agreement.

2. Provision of Services

2.1 CTI shall commence the provision of Services as soon as possible upon request by the Customer. However, CTI shall not be liable whatsoever if any of the Services cannot be provided on any specified date.

2.2 The Customer shall at all times fully comply with all legal and regulatory requirements applicable to the use of the Services and observe all instructions or guidelines as may be imposed by CTI from time to time for the use of the Services.

3. Charges

3.1 The Customer shall pay all Charges on or before the due date as stated in the invoice to be issued by CTI in accordance with CTI's normal billing cycle for the type of Services provided, by post or email or any other method as CTI shall deem appropriate, whether the Services were used by the Customer or any other third party with or without the authorization, consent or knowledge of the Customer. All payment made shall be non-refundable and non-transferable. All payment to be made shall be without any deduction or set-off. If the invoiced amount is not fully paid by the due date, CTI shall be entitled to charge interest on all outstanding Charges at the rate of 1.5% per month on a daily basis from the due date until all the outstanding Charges are fully paid.

3.2 Should there be any dispute in relation to any Charges stated in the invoice, the Customer shall notify CTI within 30 days from the date of the invoice, failing which such invoice shall be deemed to be accepted by the Customer. CTI reserves the rights to charge handling charges as may be determined by CTI from time to time for verifying any details as stated in the invoice as requested by the Customer if it is proven that CTI has billed correctly.

3.3 CTI may require the Customer to maintain a deposit with CTI as security for the discharge of obligations or liabilities of payment by the Customer. The amount of deposit shall be determined by CTI at its sole discretion. Without prejudice to any other rights or remedies that CTI may have against the Customer, CTI reserves the rights to apply and set-off the deposit against any outstanding Charges under this Agreement or otherwise payable to the Group, whether or not a demand has been made. Upon termination of this Agreement, CTI shall return any remaining balance of the deposit without interest within 3 months from the date of termination.

3.4 CTI shall be entitled to employ outside debt collecting agency and/or institution to collect any or all outstanding Charges payable by the Customer and in so doing, CTI may and is hereby authorized to disclose to such agency and/or institution any or all information available in relation to the Customer and CTI shall not be liable or responsible in any manner whatsoever (whether or not in contract or tort) for any default, negligence, act, conduct, misconduct and/or deeds of such agency and/or institution. The Customer shall be obliged to indemnify CTI for all losses, damages, expenses incurred by CTI in employing such outside debt collecting agency or institution.

4. Calling Card

4.1 CTI may, subject to its sole discretion, issue a Calling Card to the Customer for the use of the Services. The first Calling Card shall be free of charge. CTI reserves all rights to charge for any extra Calling Card or replacement of any lost or damaged Calling Card and/or password. The Calling Card shall at all times remain the properties of CTI. The Customer shall be responsible for the safekeeping of the Calling Card and shall at all times keep the Calling Card and the relevant password separately. In the event that the Calling Card or password is lost or stolen, Customer shall immediately inform and confirm such loss or theft in writing to CTI. Customer shall in any event be responsible for all Charges incurred by the use of the Services until the expiry of 48 hours after receipt of written notification from the Customer.

5. Credit Limit

5.1 CTI may impose a credit limit for the account of the Customer, the amount of which shall be determined and may be adjusted by CTI at its sole discretion from time to time without giving notice or reason therefor. Should any Charges exceed such credit limit, CTI shall be entitled to suspend or terminate the provision of Services in whole or in part to the Customer and/or to charge all outstanding Charges against the credit card account of the Customer registered and updated by CTI from time to time, if applicable.

6. Customer's Obligations

6.1 The Customer undertakes not to use or allow others to use the Services for any purpose which CTI considers improper, immoral, defamatory, fraudulent or otherwise unlawful.

7. Termination

7.1 CTI may at any time suspend or terminate this Agreement and/or the provision of any Services to the Customer without notice and without limiting any other remedies available to CTI in any of the following events:

(a) any outstanding Charges payable by the Customer remains unpaid 15 days after the due date; or

(b) the Customer becomes the subject of bankruptcy, winding up, receivership or other analogous proceedings; or

(c) any Charges payable by the Customer exceeds the credit limit under clause 5; or

(d) the Customer is in breach of any terms of this Agreement.

7.2 CTI reserves the rights at all times to suspend or terminate all or any of the Services without notice whether or not to carry out system maintenance, upgrading, testing and/or repairs or otherwise as it shall in its absolute discretion deems appropriate. No credit or refund is available when all or any of the Services is down, suspended or terminated in any matter whatsoever.

7.3 Unless otherwise provided, the Customer may terminate this Agreement by giving 10 Business Days prior written notice to CTI.

7.4 Termination of this Agreement shall be without prejudice to any right and/or claim that CTI may have against the Customer prior to the date of termination and shall not relieve the Customer from its obligations including without limitation to the payment of all outstanding Charges prior to the date of termination. Any Charges accrued and unpaid by the Customer shall be due and payable forthwith upon termination.

7.5 Upon termination of this Agreement for whatever reasons, the Customer shall immediately cease to use the Services.

8. Resumption of Services

8.1 If any of the Services is suspended for whatever reasons under this Agreement (not due to the fault of CTI) or upon the Customer's request, CTI may upon the Customer's request resume the Services subject to payment by the Customer of all sum due or owing to CTI and handling charges as may be determined by CTI at its sole and absolute discretion.

9. Dispute

9.1 In case of any disputes over call duration, call transaction or otherwise under the Agreement, the decision of CTI shall be final and conclusive and shall be binding on the Customer.

10. Equipment

10.1 The Customer shall be responsible for obtaining, providing and paying for all telecommunications equipment as may be necessary for the use of the Services. The Customer acknowledges that any equipment provided by CTI shall at all times remain the properties of CTI. CTI shall at all reasonable times have access to the premises of the Customer to install, inspect, repair or remove any such equipment upon notice to the Customer. Within 30 days upon termination of this Agreement, any equipment provided by CTI shall be returned to CTI at the sole cost and expenses of the Customer, failing which CTI reserves the rights to charge the costs of the equipment against the Customer.

11. Force Majeure

11.1 CTI shall not be liable for any loss or damage resulting from delay, default or failure to perform this Agreement either in whole or in part where such delay, default or failure shall be due to causes beyond its reasonable control, or which is not occasioned by its fault or negligence, including but not limited to war, the threat of imminent war, riots or other acts of civil disobedience, insurrection, acts of God, restraints imposed by governments or any other supranational legal authority or any other industrial or trade disputes, fires, explosions, storms, floods, lightning, earthquakes and other natural calamities.

12. Limitation of Liability

12.1 As far as may be permitted by law, CTI and any third party service provider of the Services shall under no circumstances be liable whether or not in contract, tort, statute or otherwise (including without limitation to negligence, breach of contract, defamation, or intellectual property right infringement) for any cost, claim, special, direct, indirect or consequential loss or damage (including without limitation, loss of revenue, loss of profit, or any consequential loss whatsoever) suffered, sustained or incurred by the Customer or any person (directly or indirectly) from or out of or relating to the Services.

13. Indemnity

13.1 The Customer shall indemnify and keep CTI and any third party service provider fully indemnified against any action, liability, costs, claim, loss, damage and expenses suffered or incurred by CTI arising from or which is directly or indirectly related to the Customer's use, designated user's or any other person's use of the Services; and/or breach or non-observance of any terms of this Agreement by the Customer, any authorized users under the account of the Customer or any other person where such person has access to the Services.

14. Personal Data

14.1 All personal data supplied to CTI for the provision of Services shall be subject to CTI's Policies and Practices in relation to Personal Data (Privacy) Ordinance as may be amended from time to time, a copy of which shall be available upon request.

14.2 The Customer shall notify CTI in writing of any changes of his personal data, including without limitation to his home or office address and contact telephone number for the purpose of enabling CTI to provide or continue to provide the Services to the Customer.

14.3 CTI reserves the rights to transfer or disclose the Customer's personal data and other information of the Customer to the Telecommunications Authority or other authorized institutions/organizations where such transfer/disclosure is required by law for the discharge of any obligations under the provisions in the Telecommunications Ordinance (Cap.106) or other applicable rules and regulations.

14.4 The Customer understands and agrees that CTI is authorised to transfer (whether within or outside Hong Kong) the Customer's personal data and other information of the Customer to any member of the Group or any agent, contractor or third party service provider for the purposes of credit verification, administration, marketing promotions or otherwise to perform its obligations or enforcing its rights under this Agreement, or any other purpose incidental to or in contemplation thereof.

15. Miscellaneous

15.1 CTI reserves the rights to vary, delete, modify or add to the terms of this Agreement and the tariff, amount of deposit, credit limit and the Services from time to time and such variation and/or addition shall become effective when published or displayed or notified to the Customer in any reasonable manner as CTI shall deem appropriate, irrespective of whether the Customer has actual notice or knowledge thereof.

15.2 No failure or delay on the part of CTI to exercise any right, power or remedy under this Agreement shall operate as a waiver thereof, nor shall any single or partial exercise by CTI of any right, power or remedy. The right, power and remedy provided herein are cumulative and are not exclusive of any right, power or remedy provided by law.

15.3 Customer shall not assign or otherwise deal with its rights and obligations under this Agreement, whether in whole or in part, without the written consent of CTI.

15.4 If any provision of this Agreement is determined to be illegal, unenforceable, or invalid in whole or in part for any reason, it shall be severed from this Agreement and shall not affect the enforceability of the remaining provisions of this Agreement.

15.5 Any provision of this Agreement which by its nature extend beyond termination of this Agreement shall survive such termination.

15.6 In the course of providing the Services, CTI may need to record verbal instructions received from the Customer and/or any verbal communication between the Customer and CTI in relation to the Services.

15.7 This Agreement shall be subject to the relevant Special Terms and Conditions and if there is any inconsistency between them, such Special Terms and Conditions shall prevail to the extent of such inconsistency.

15.8 This Agreement shall be construed in accordance with the laws of Hong Kong.